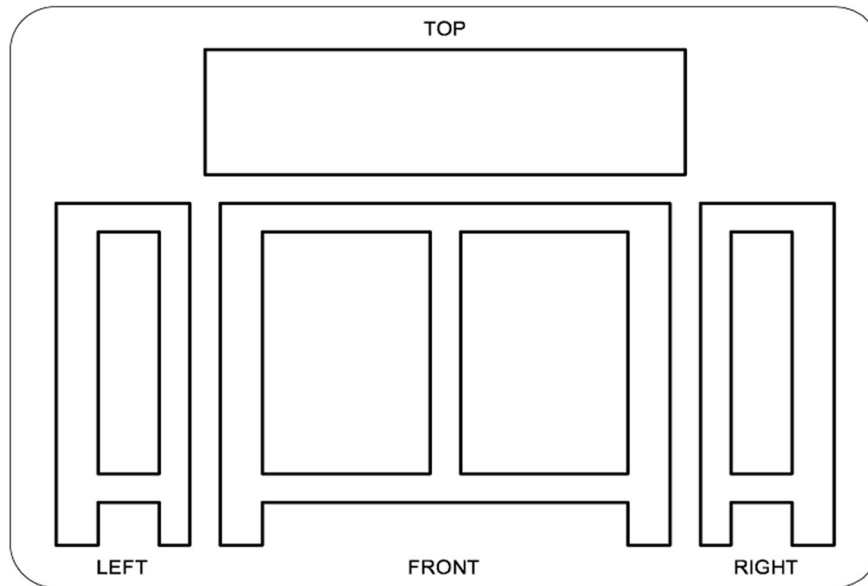


# FICHMAN FVRNITVRE

## Radiator Cover Shipping Damage Claims

Be sure to keep all undamaged pieces of your unit!



1. When facing the cover, mark the drawing where there is damage on the radiator cover.
2. Send an email to [service@fichman.com](mailto:service@fichman.com) with:
  - A photo or scan of this form
  - A photo of the damage and a short description
  - A photo of the bar-coded label that is on the back of the damaged part\*
3. We will promptly replace the damaged part. Make sure you send a photo of the correct bar-coded label. Keep any undamaged parts, as we will only replace the damaged part.

\*Each part of the radiator cover has a unique bar-coded label. For example, the top has a different label than the front or side panels. Please ensure you are sending the correct label from the correct part!